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Applicants:	**Parsadayan et al.**
Appln. No.	**10/027,600**
Filed:	**December 19, 2001**
Title:	**INDEPENDENT TELESERVICING MODULE WITH PAGER AS ITS MEANS OF COMMUNICATION**
Group Art Unit:	**2632**
Examiner:	**Son M. Tang**
Docket No.:	**79475**
Cust. No.:	**22242**

Conf. No.: **1285**

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RESPONSE TO OFFICE ACTION

This Amendment is being filed in response to the final Office Action dated April 7, 2004. Applicant respectfully requests that the present application and claims be reconsidered based on the following amendment and remarks.

Please amend the application as follows:

Amendments to the Claims begin on page 2 of this paper.

Remarks/Arguments begin on page 4 of this paper.